



## Solent Stevedores

Solent Stevedores is a leading provider of baggage handling, stores handling and other support services to cruise ships visiting the Port of Southampton



Solent Stevedores is a specialist port operator working throughout the UK and Jersey. The company operates long term contractual activities in the Port of Southampton, the River Thames, the Port of Jersey, and the Port of Immingham. Handling a diverse range of commodities and with a permanent workforce in excess of 200 personnel, Solent Stevedores is a market leader in the provision of Port services in the UK.

In the Port of Southampton, the company specialises in the provision of a wide range of supporting services to some of the cruise industry's biggest brands. Every year company staff greet over 1.6 million passengers, load 2.3 million suitcases and handle 75,000 tonnes of provisions across 340 turnaround calls, making Solent Stevedores the UK's leading cruise stevedoring operator.

The company's full time cruise department and experienced management team are dedicated to providing the highest levels of customer service to cruise lines and their guests, including mooring operations, baggage handling, stores handling, mobility assistance and portering services. A fleet of over 50 machines and other specialist equipment, fabricated in-house, ensures these services are achieved seamlessly.

All Solent Stevedores staff understand the need to provide outstanding service in a safe environment. The company consistently strives to improve the service offered to customers through innovation, investment, feedback, and through measuring performance. As well as a highly trained and experienced workforce, Solent Stevedores is accredited to ISO9001 and ISO14001 Quality and Environmental standards.

Working with the Port of Southampton's cruise stevedoring supplier of choice, ensures you are in safe hands.

### **Perry Dack**

Operations Manager

## Why use us?

### **Top five reasons to use Solent Stevedores**

1. We hold our staff in the same regard as our customers. We have an engaged, motivated workforce
2. We are the cruise stevedoring supplier of choice in the Port of Southampton, handling 74% of all calls
3. We have a passionate, knowledgeable team with over 300 years experience between them
4. We provide peace of mind to cruise lines and terminal operators
5. We have expertise handling ships from 50 passengers to 5000

## Services

Mooring, baggage and stores handling for cruise ships  
Porterage and mobility assistance for cruise guests  
Cruise Terminal operational support  
Turnaround/Inaugural call planning  
Consultancy services

## Contacts

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